

Telecommunications Equipment Distribution Program



State of New Mexico
Commission for Deaf & Hard of Hearing



Mailing Address:

2500 Louisiana NE, Suite 400
Albuquerque, NM 87110
VTTY:505.881.8824
Fax:505.881.8831

Website:

www.cdhh.state.nm.us/tedp.aspx

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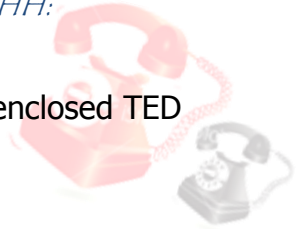
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TYPES OF EQUIPMENT AVAILABLE

Type of Equipment Available	Featured Function
Amplified Telephones	Make the incoming voice louder and have adjustable ringer volume
Voice Carry Over (VCO) Telephones	Allow you to speak to the other person and read what they are saying
TTYs (Teletypewriters)	Allow you to type & read telephone conversations
Hearing Carry Over (HCO) Telephones	Allow you to hear what is being said & you type the message
Signaling Devices	Use sound, light and/or vibration to alert you when the telephone rings.
Wireless Devices	Amplified and Hearing Aid Compatible, with no contract required.

HOW TO APPLY FOR A PHONE

The following information must be submitted in order to receive equipment from NMCDHH:



- **TED Application**

- Completely fill-in & sign the enclosed TED Application.

- **Proof of Income Eligibility**

- Write in the annual household income of the applicant & sign acknowledging you meet the Income Eligibility Requirements (front of application).

- **Proof of Home Telephone Service**

- Provide a copy of a recent landline telephone bill showing the applicant's name and telephone number.
- If the telephone bill is not in the applicant's name, provide a copy of the bill and a statement from the account holder acknowledging the applicant has access to the telephone line.
- *NOTE: Wireless phone service will not be accepted.*

- **Proof of New Mexico Residency**

- Provide a copy of your New Mexico Driver's license, ID card, gas, electric, or water bill.
- *NOTE: Bill MUST have applicant's name and current street address (not a PO Box).*

- **Proof of Hearing or Speech Loss**

- Copy of an audiogram or a speech evaluation (on letterhead) verifying hearing or speech loss.
- NOTE: We will not accept a letter stating percentage of hearing loss.

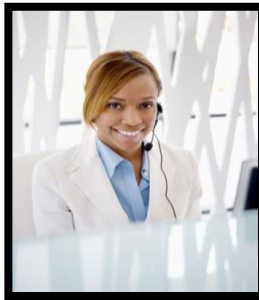
***Terms & Conditions Apply (see application)**

SET-UP & MAINTENANCE

- You are responsible for setting up your equipment.
- The equipment has a 3 year warranty.
- **If you experience any problems with your equipment call:**

TELTEX Inc. Technical Support

1-888-515-8120



Teltex

- **If your equipment needs to be repaired:**
 - Call Teltex Inc. toll free at 1-888-515-8120
 - NOTE: Teltex **CANNOT** make house calls.
 - Obtain a return authorization number (RMA #) from Teltex Inc.
 - Ship the equipment back to Teltex Inc.
 - **YOU** are **FINANCIALLY RESPONSIBLE** for shipping the equipment to Teltex

Teltex, Inc 1081 W. Innovation Drive

Kearney, Missouri 64060

SELECTING A PHONE BASED ON YOUR AUDIOGRAM

Please choose a telephone from one of the four categories, depending on your audiogram.

Green if your hearing loss is between **25-50 dB**

Yellow if your hearing loss is between **51-60 dB**

Red if your hearing loss is between **61-75dB**

Blue if your hearing loss is between **76-100dB**

		125	250	500	1000	2000	4000
	0-24						
Mild-Moderate ☞ JV35 ☞ D603 ☞ D613	25						
	35						
	50						
	51						
Moderate ☞ XL40D ☞ XL45 ☞ XLC2	55						
	60						
	61						
Moderate-Severe ☞ XLC3.4 ☞ C4230 ☞ XL50	65						
	75						
	76						
Severe-Profound ☞ Q90 TTY ☞ VCO using Q90 ☞ VCO Phone ☞ VCO & LVD	96						
	116+						



Mild-to-Moderate Hearing Loss



Clarity products in the Mild-to-Moderate category amplify incoming sounds between 20-30 decibels and are designed for those who desire more amplification and clarity than what normal telephones provide.



JV35™

by Clarity®, the JV35™ amplified phone, by Clarity®, features Clarity Power™ technology to make words not only louder, but also clearer and easier to understand. With large high-contrast buttons and up to 37 decibels of amplification, the JV35™ is an ideal solution for those with a moderate hearing loss or low vision.

Ease-of-Use
Commendation
By
ARTHRITIS
FOUNDATION
www.arthritis.org



D603™

by Clarity®, the Clarity® D603™ loud cordless Caller ID telephone, featuring Clarity Power™ technology, improves conversation by making words not only louder, but also clearer and easier to understand. With up to 30 decibels of amplification, the D613™ is ideal for those with a severe hearing loss or low vision.

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D613™

by Clarity®, the Clarity® D613™ cordless Caller ID telephone, featuring Clarity Power™ technology, improves conversation by making words not only louder, but also clearer and easier to understand. With up to 30 decibels of amplification, the D613™ is well featured and ideal for those with a severe hearing loss or low vision.



Moderate Hearing Loss



Clarity products in the Moderate Hearing Loss category amplify incoming sounds between 35-45 decibels and are designed for those who commonly have trouble hearing on the phone.



XL40D™

by Clarity®, the Clarity Professional XL40D™ corded telephone, featuring Digital Clarity Power™ technology, improves conversation by making words not only louder, but also clearer and easier to understand. With up to 50 decibels of amplification, the XL40D™ is ideal for those with a severe hearing loss or low vision.



XL45™

by Clarity®, the Clarity Professional XL45™ corded Caller ID telephone, featuring Digital Clarity Power™ technology, improves conversation by making words not only louder, but also clearer and easier to understand. With up to 50 decibels of amplification, the XL45™ is ideal for those with a severe hearing loss or low vision.

XLC2™



by Clarity®, the XLC2 is a loud, simple and easy-to-use amplified cordless phone featuring up to 50 decibels of Digital Clarity Power amplification, DECT 6.0 technology and a loud and clear speakerphone. Large, high contrast buttons are easy to press and see, and speak the numbers as they are dialed. There is no need for a Caller ID screen, the handset speaks the number of the incoming caller.



Moderate-to-Severe Hearing Loss



Clarity products in the Moderate-to-Severe category amplify incoming sounds between 50-60 decibels and are designed for those with severe hearing impairments who have a very difficult time hearing the telephone clearly.



XL50™

by Clarity®, the Clarity Professional® XL50™ amplified corded phone, featuring Digital Clarity Power™ technology, amplifies only the sounds you want to hear while reducing unwanted background noises. With up to 60 decibels of amplification and large high-contrast buttons, the XL50™ is an ideal solution for those with a moderate-to-severe hearing loss or low vision.



XLC 3.4™

by Clarity®, the XLC3.4 is a loud, simple and easy-to-use amplified cordless phone featuring up to 50 decibels of Digital Clarity Power amplification, DECT 6.0 technology and a loud and clear speakerphone. Large, high contrast buttons are easy to press and see, and speak the numbers as they are dialed. Talking Caller ID and a Caller ID screen tell you who is calling.



C4230™

by Clarity®, the C4230 uses DCP technology and 50 decibels of intelligent amplification to make conversations louder and clearer. Featuring dual speakerphones and a digital answering machine, the C4230 is a feature-rich solution for those with a moderate-to-severe hearing loss or low vision.

TTYs and VCOs

See what people are saying. With built in displays, these types of phones allow the deaf and those with profound hearing loss to communicate with the outside world and view what other people say. TTYs allow the user to type a reply to another TTY user or relay service.



Voice Carry Over (VCO)

by Clarity®, the Ameriphone VCO, by Clarity®, is designed for deaf and hard-of-hearing people who wish to use their voice to speak on the phone.



Q90D, TTY/VCO

by Clarity®, the stylish, light-weight and portable Ameriphone Q90D combinaton TTY/VCO, by Clarity®, is ideal for use in homes and offices as well as while traveling.



Low Speech



Those who suffer from severe hearing loss may often have issues with low speech as well. Clarity phones with Outgoing Speech Amplification give you the power to hear as well as be heard loud and clear.



Q90D as HCO

by Clarity®, light-weight, portable, ideal for use in homes, office and traveling.



Speech Amplifier Handset WS-2749

by Clarity®, amplifies outgoing sound up to 26dB.



Electro-Larynx

by Griffin Laboratories®, Smallest 9 volt speech aid available, Light weight and widest tonal range available



Notification Systems

The Clarity AlertMaster™ line of products is a Visual Alert System for the deaf or people with profound hearing loss. These devices keep the user aware of telephone calls and the doorbell, and optional accessories can be added to alert you to audio alarms, a crying baby or the presence of an intruder.

AL10

The Clarity AlertMaster™ AL10™ is part of our Visual Alert System for the deaf or people with profound hearing loss. The AL10™ alerts you to telephone calls and the doorbell, and has optional accessories that can alert you to an audio alarm, a crying baby or the presence of an intruder.



AL12

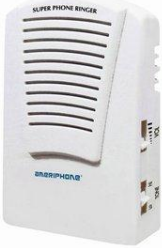
The Clarity AlertMaster™ AL12™ is part of our Visual Alert System for the deaf or people with profound hearing loss. The AL12™ alerts you to telephone calls and the doorbell, and has optional accessories that can alert you to an audio alarm, a crying baby or the presence of an intruder.





Telephone Ringers

These compact, powerful ringers are compatible with any phone, corded or cordless. Just as universal are its uses. These ringers can be used for a hard-of-hearing person in their home or even a noisy warehouse where it's important to know when the phone rings. Inexpensive and easy to install, you'll never miss a call again.



SR100

The Ameriphone SR100 Telephone Ringer, by Clarity®, is ideal for user in the home, the office or while traveling so you will never miss a call.



WR100

The Clarity WR100 Extra Loud Phone Ringer is a small portable device that notifies a user of an incoming phone call with a ring up to 95 decibels.



C2210 Lamp Flasher and Bed Shaker Combo

Trouble hearing the phone ring? Never miss a call again with these ringer notification accessories for your Clarity Professional phone! The combo includes the C2210 Bed Shaker and Wireless Remote Lamp Flasher.

Mobile Phones & Accessories

Hear on the go with Clarity's Amplified mobile phone. It works on most cell phone service networks. Be secure with the 5 contact emergency auto-dial button. Large buttons and large display make it easy to use.



C900

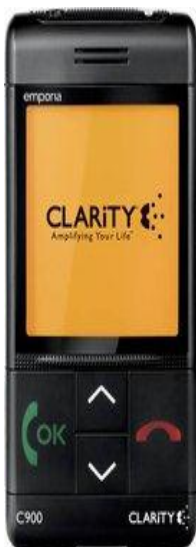
More than just a mobile phone, this is a mobile peace of mind. The ClarityLife C900™ gives you the freedom to stay connected with the ones you love and know that help is available wherever you go. The C900 is twice as loud as an ordinary cell phone and offers large buttons for easy dialing.

Compatible with:



at&t

.. T .. Mobile



the
Jitterbug[™]

Service provided by GreatCall carrier, which must be purchased separately (service plan and other options.) Call 1-800-918-8543 or visit www.greatcall.com for more information.

TERMS & CONDITIONS:

Ownership:

- The equipment is property of the State of New Mexico.
 - You cannot sell, trade or give the equipment to another person, or take the equipment out of State. You are responsible for returning the equipment to our office if you move out of New Mexico, or do not use the equipment.
- One free equipment package per house is available. The equipment is on loan to you for three years. The three year start date begins on the date you receive the equipment.
- If your disability changes, the TEDP will allow you to exchange your equipment for telecommunications equipment that best fits your needs. Written documentation on letterhead from a professional stating the change in disability is required.

Usage:

- You are responsible for properly using and maintaining the equipment. Please read the manual that comes with your equipment. Any unauthorized modifications will result in confiscation of the equipment and ineligibility to participate in the TEDP in the future.
- You are responsible for purchasing batteries, or other supplies required for normal use of the equipment.

Set-Up & Maintenance:

- You are responsible for setting up your equipment.
- The equipment has a 3 year warranty.
- **If you experience any problems with your equipment call: TELTEX Inc. Technical Support @ 1-888-515-8120**
- If your equipment needs to be repaired call:
Teltex Inc. toll free @ 1-888-515-8120
 - **NOTE: Teltex CANNOT make house calls.**
- Obtain a return authorization number (RMA #) from Teltex Inc.
- **Ship the equipment back to Teltex Inc.**
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If your equipment is nonfunctioning:

- Broken or Damaged: If your equipment is broken or damaged through misuse or negligence, you are financially responsible for ALL costs related to repairing or replacing the equipment at the current retail value.
- Fire or Theft: If your equipment has fire damage or is stolen, you are responsible to provide the TEDP with a copy of the police or fire department report. The TEDP will gladly issue new equipment to you.
- Lost: If your equipment is lost you are financially responsible for ALL costs related to replacing the equipment at the current retail value.



STATE OF NEW MEXICO COMMISSION
FOR DEAF AND HARD OF HEARING
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ALBUQUERQUE, NM 87110

