

## **911/First responders Training**

The 911 Training is designed for 911/First responders to be more “Deaf-friendly” and understand the kind of equipment and technology Deaf/Hard of hearing people use to communicate/function in a hearing world.

Participants will:

- Understand what is appropriate/inappropriate when communicating with a Deaf person.
- Hear anecdotes from a Deaf presenter
- Understand what type of equipment is available
- Learn what apps are available to download

## **Americans with Disabilities Act Overview**

The Americans with Disabilities Act was enacted in 1990. The law protects individuals with disabilities from discrimination. The training is designed to briefly explain the four titles of the ADA and provide examples of reasonable and unreasonable accommodations.

Participants will:

- Understand ADA of 1990
- Understand ADA Definitions
- Identify Reasonable Accommodations
- Identify ADA Titles
- Identify a resource for further information

## **ADA Title II: State & Local Government**

The Americans with Disabilities Act was enacted in 1990. Title II of the ADA applies to all public entities. Public entities include all state and local government services and programs as well as transportation. The training is designed to provide specific information to public entities regarding their requirements, how individuals with hearing loss are covered and the agency responsible for consumer complaints.

Participants will:

- Identify public entities
- Understand public entity requirements
- Understand program access requirements
- Identify effective communication requirements
- Understand physical access & transportation requirements

## **Deaf Sensitivity**

Our objective is to help participants become culturally sensitive when it comes to working with people who are Deaf, Hard of Hearing, and Late Deafened.

Participants will:

- Understand the basics of Deaf culture
- Learn tips for effectively communicating with people who are Deaf or Hard of Hearing
- Learn what technologies are available for people with hearing loss

## **Effective Communication**

Our objective is help participants become more effective communicators when interacting with an individual who has hearing loss. We also want to educate and empower individuals with hearing loss to effectively share their communication styles.

Participants will:

- Understand the varying degrees of hearing loss
- Identify common communication barriers
- Identify who you can effectively communicate with
- Identify assistive equipment for telephone use
- Identify resources and services available for day to day

## **Hearing Loss Awareness**

When an individual has hearing loss they are not given a manual that explains how to adapt. In turn those without hearing loss are not given a manual on how to work with individuals who have hearing loss. Our objective is to help participants understand the causes, types and degrees of hearing loss. We want to educate those with and without hearing loss about the effects of hearing loss and provide participants with a real life experience when they take an unfair hearing test.

Participants will:

- Understand the basics of hearing loss
- Identify common signs of hearing loss
- Understand and utilize People First Language
- Identify barriers faced by individuals with hearing loss

## **HIV Awareness**

This course is designed to help Deaf and Hard of Hearing be more aware of HIV and how to protect oneself from getting it.

Participants will:

- Learn how HIV/AIDS started
- Learn how HIV is transmitted
- Learn what is safe/unsafe
- Do hands-on activities

(Note: Some photographs may be very graphic and consist of sexual nature)

## **New Mexico Commission for Deaf and Hard of Hearing Overview**

The New Mexico Commission for Deaf and Hard of Hearing is a dynamic resource for individuals with hearing loss. Our agency strives to provide innovative programs and services. The training is designed to give an in-depth look at the programs and services we offer. The information will enhance the participants understanding of the resources available for individuals with hearing loss.

Participants will:

- Identify NMCDHH locations
- Understand what population NMCDHH is equipped to serve
- Identify NMCDHH as resource for you, your family, friends and clients

### **Telecommunications Equipment Distribution Program Overview**

The New Mexico Commission for Deaf and Hard of Hearing has a Telecommunication Equipment Distribution Program for eligible New Mexico residents. The training is designed to explain the program, requirements, application process and the current equipment available.

Participants will:

- Understand TED applicant requirements
- Identify if you or someone you know will qualify
- Understand the TED application process
- Understand what type of equipment is available