

ANNUAL REPORT

New Mexico Commission for Deaf & Hard of Hearing

Fiscal Year 2014

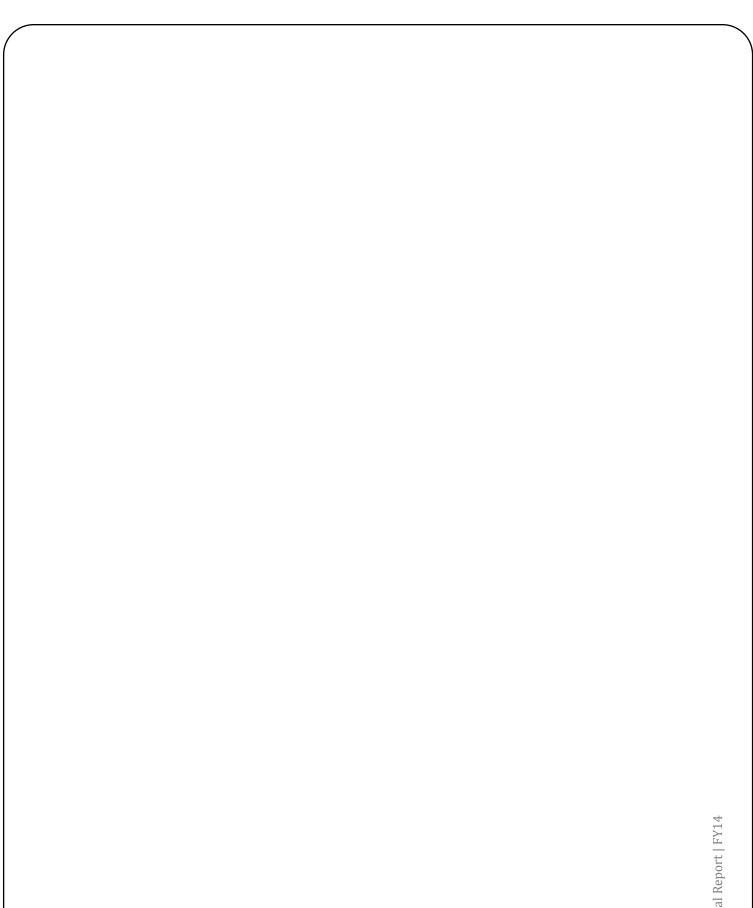




Fiscal Year 2014

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Letter from the Chair

Mark Apodaca, MBA

The Honorable Susana Martinez Office of the Governor State Capitol Building 490 Old Santa Fe Trail, Suite 400 Santa Fe, NM 87505

Dear Governor Martinez,

It is my pleasure to present you with this FY2014 annual report. As a small governmental agency serving the deaf, hard of hearing, deaf-blind and hearing New Mexicans, the Commission continues to face challenges ahead. As you go through the report, you will find that the Commission met most of its performance measures.

From the board of directors, a special thanks goes to Ms. Lisa Dignan who served as the Commission's Interim Executive Director for a little over a year. During her leadership, the Commission's morale improved, staff retention stabilized and results were produced. During the end of April 2014, Mr. Nathan Gomme was appointed Executive Director by the board of directors. Nathan has been working for the Commission for at least five years before his appointment and it was the first time in the Commission's history the board appointed someone from within the agency. Past executive directors were from out-of-state. The board, staff, and community look forward to working with Mr. Gomme and becoming a part of the Commission's success.

Many individuals and organizations do not understand what the role of the Commission and its staff is. The Commission continues to make every effort to bring down communication barriers by providing assistance and advocating for deaf, hard of hearing and deaf blind clients. One such way to reduce or eliminate the barriers is to mentor those individuals who wish to become certified ASL interpreters and to increase that the number of licenses issued. In addition, for the hard of hearing, the Commission distributes accessible technology for their use. To keep the community informed about various issues and topics, staff conducts workshops and training sessions throughout the state.

During FY2014, as I have in the past fiscal years, I served as chairperson of the board and it continues to be my responsibility to ensure that the board follows the Open Meetings Act and to practice high standards of ethical conduct. In addition, we will continue to work closely with the Executive Director to ensure that efficiency and effectiveness are in place.

Mark Apodaca

Sincerely,

Mark Apodaca Chairperson of the Board

Letter from the Executive Director

G. Nathan Gomme, NMCDHH Executive Director

The Honorable Susana Martinez Office of the Governor State Capitol Building 490 Old Santa Fe Trail, Suite 400 Santa Fe, NM 87505

Dear Governor Martinez,

I assumed the position of Executive Director in April of 2014 and it has been a privilege to serve the State of New Mexico in this capacity. During my short time in this position I have worked on operating this agency in accordance to the initiatives and focus that your office has. I intend to work with the community at large and fulfill and exceed the objectives of our office. On behalf of the Commission for the Deaf and Hard of Hearing, it is my pleasure to present the Fiscal Year 2014 Annual Report.

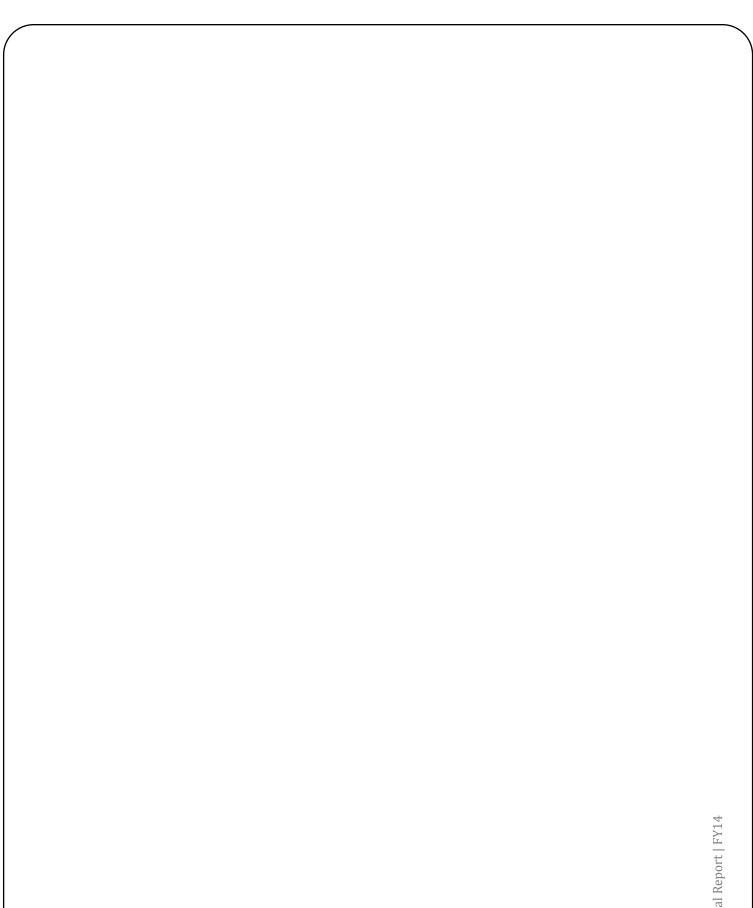
The Fiscal Year 2014 has had some great successes while dealing with a number of internal challenges. The staff of the agency have still maintained and continued to provide the highest level of service to the constituents across New Mexico. The successes of this agency have received national acknowledgment from numerous states. Our iPad Program becoming a model for many states to follow due to the newly found communication access that is both mobile and easy to access. Our continued work on the improvement of interpreting services in the state under the Licensure for interpreters has also received acknowledgment from interpreting and deaf communities as the model to follow. On a local level we continue to meet and exceed Legislative measures as well as providing individual and systemic advocacy.

The Commission continues to build off of the many strategic partnerships within the state structure. Our current partnerships have improved on access for the Deaf, Deaf Blind, and Hard of Hearing community.

The Commission is working to create new innovative programs and services to meet the developing personal, social and technological needs of our constituents. Already under way are plans to address the transition to new telecommunication developments and address the shortfalls of interpreting services some areas of the state face. This office remains up to the task of serving the constituents to the best of our ability.

Sincerely,

G. Nathan Gomme Executive Director





Purpose

The State of New Mexico Commission for Deaf and Hard of Hearing (NMCDHH) was established by the New Mexico Legislature (NMSA 1978 § 28-11B-2) to promote services for Deaf, Hard of Hearing and Deaf-Blind throughout New Mexico.

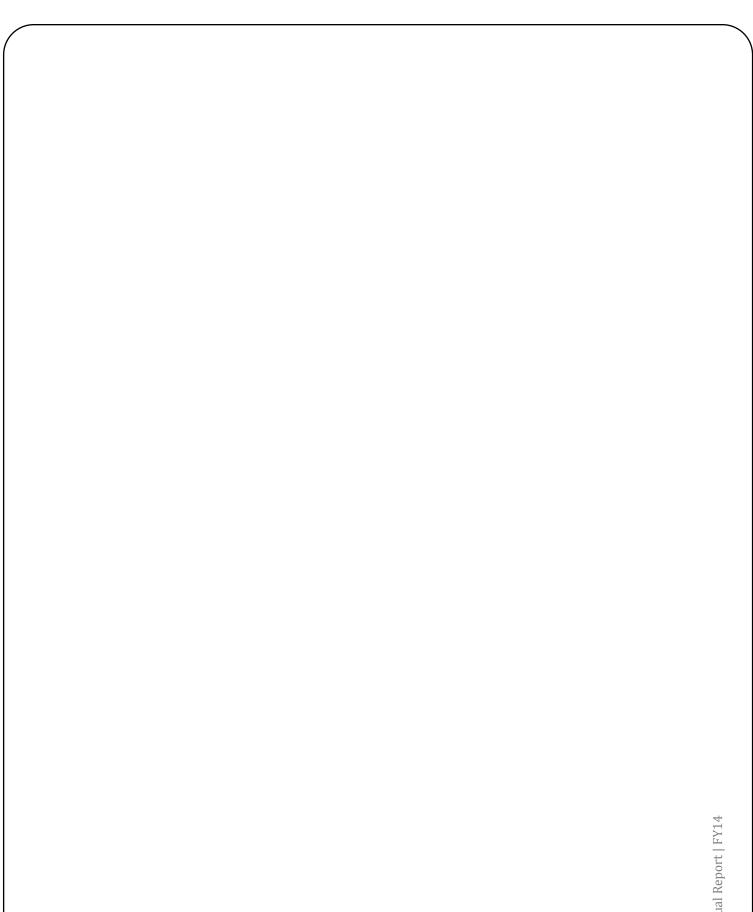
Mission Statement

The State of New Mexico Commission for Deaf and Hard of Hearing provides effective leadership, education, advocacy, and programs to reduce barriers to the social, economic, educational, cultural, and intellectual well-being of Deaf and Hard of Hearing New Mexicans and their families, friends, and colleagues.

Vision Statement – "Impact and Empower"

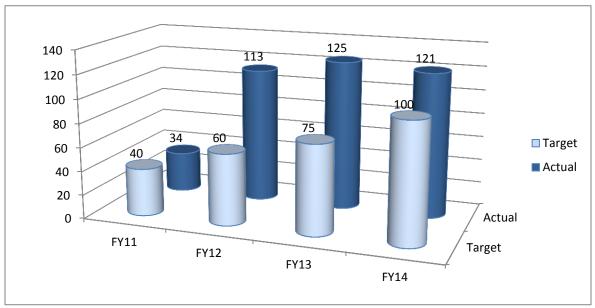
The State of New Mexico Commission for Deaf and Hard of Hearing is a dynamic resource that will enhance the quality of life for Deaf and Hard of Hearing citizens of New Mexico by being:

- ❖ The recognized advocate in important issues impacting the Deaf and Hard of Hearing Community
- The proactive provider of innovative programs and services
- ❖ The statewide umbrella and information clearinghouse for interested individuals, organizations, agencies and institutions

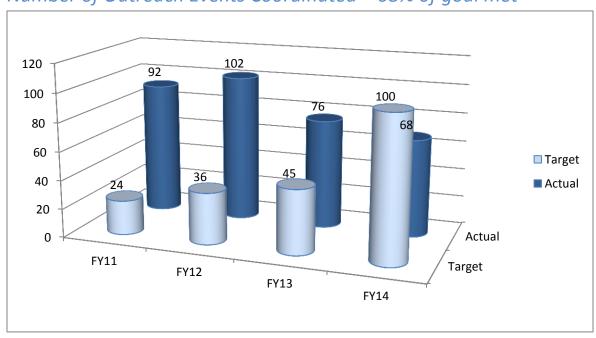


CDHH Legislative Performance Measures

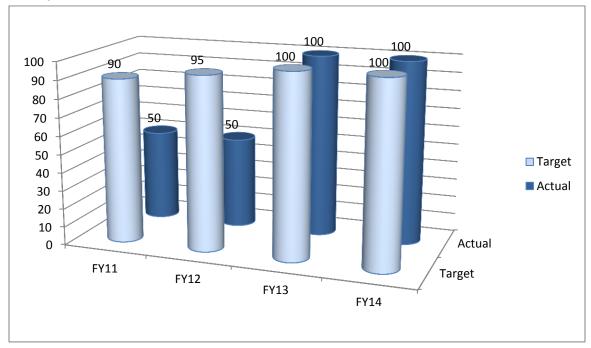
Number of Workshops & Training Sessions – 121% of goal met



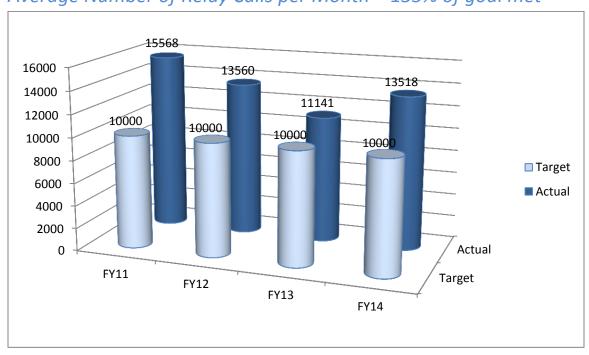
Number of Outreach Events Coordinated – 68% of goal met



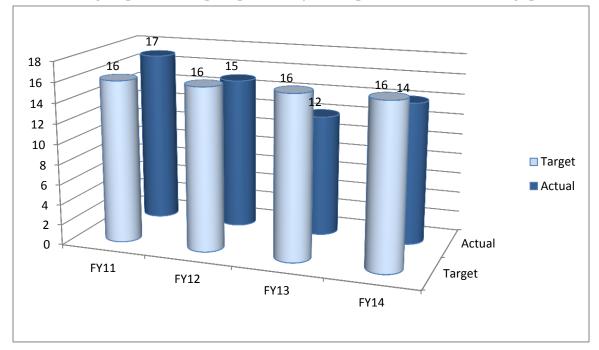
Percent of Employee Files That Contain Performance Appraisals Completed & Submitted Within State Personnel Guidelines – 100%



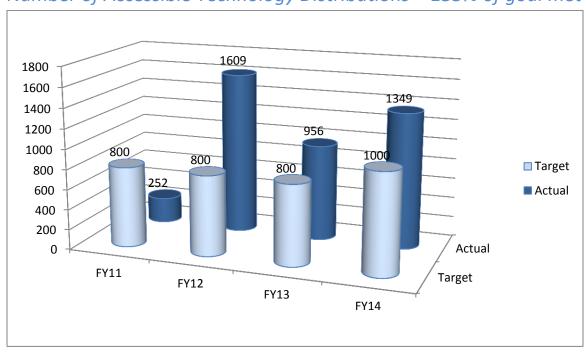
Average Number of Relay Calls per Month – 135% of goal met



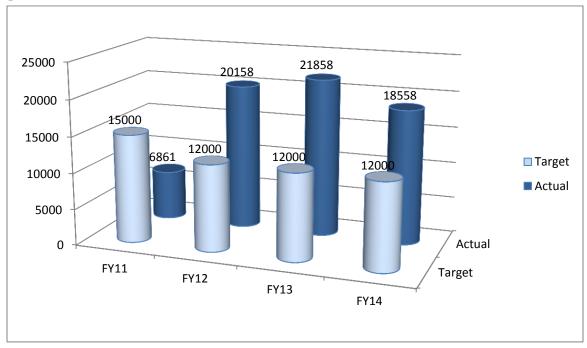
Number of Signed Language Interpreting Mentors – 88% of goal met



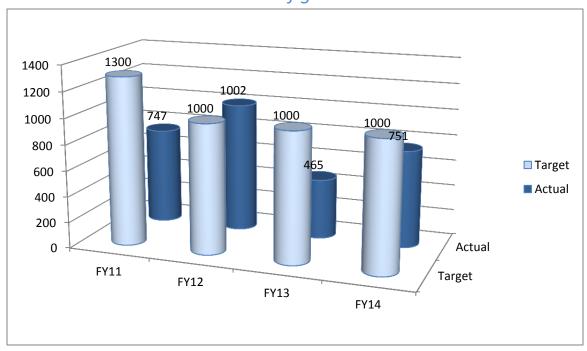
Number of Accessible Technology Distributions – 135% of goal met



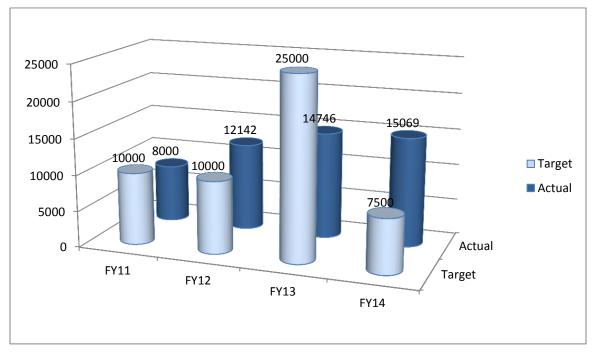
Staff Hours Devoted to Reducing Communication Barriers – 155% of goal met



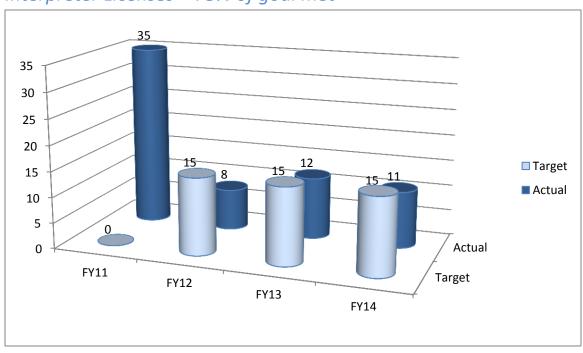
Number of Clients Provided Assistance to Reduce or Eliminate Communication Barriers – 75% of goal met

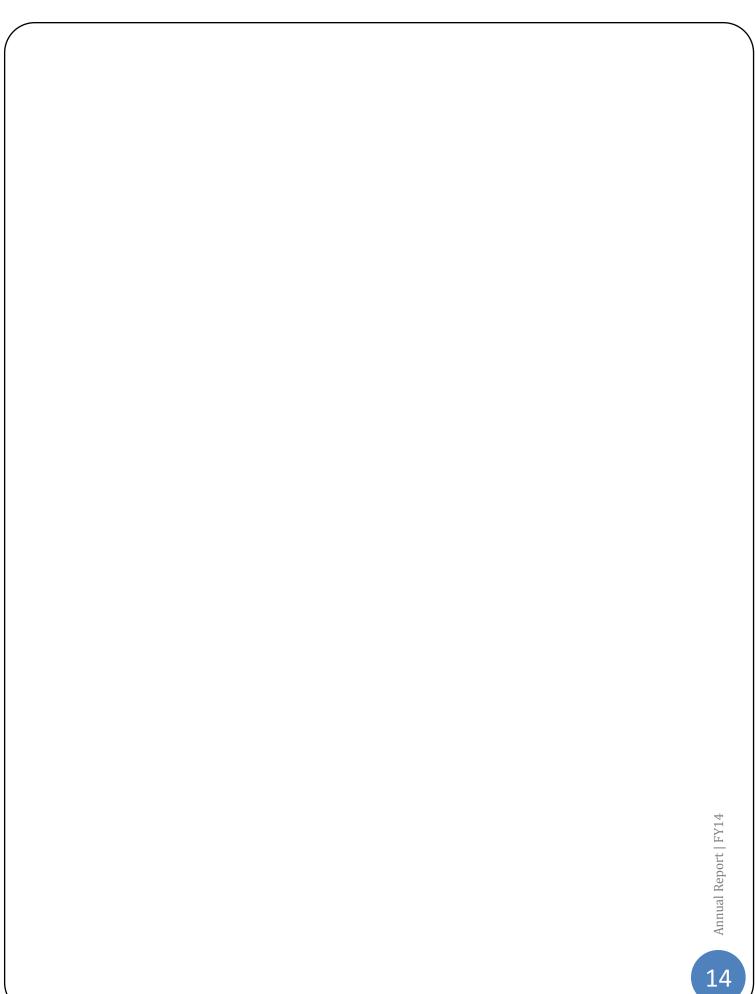


Number of Information Referrals & Outreach Contacts – 201% of goal met



Number of Newly Issued New Mexico Community Signed Language Interpreter Licenses – 73% of goal met







Communication Access & Development

Lisa Dignan, Director

The Communication Access and Development (CA&D) department at NMCDHH conducts programs and services to improve the quality of communication access for individuals in New Mexico who are deaf, hard of hearing, or deaf-blind. This is accomplished by providing development opportunities professional for signed language interpreters through in-house programs and contracts with outside providers; educating interpreters about other professional development opportunities within New Mexico and nationwide; assisting other entities with finding qualified and properly licensed signed language interpreters; and working with other entities to develop and coordinate additional resources for improving access to highly-qualified communication access providers.

Programs and Services include:

- New Mexico Mentoring Program for signed language interpreters
 - The New Mexico Mentoring Program supports the professional development of New Mexico signed language interpreters.
 Qualified, trained mentors guide program participants through 16-week sessions using individualized and structured curricula to address specific skills for effective interpreting.
- Education about Signed Language Interpreter Licensure
 - New Mexico requires all signed language interpreters to be licensed through the Regulation and Licensing Department

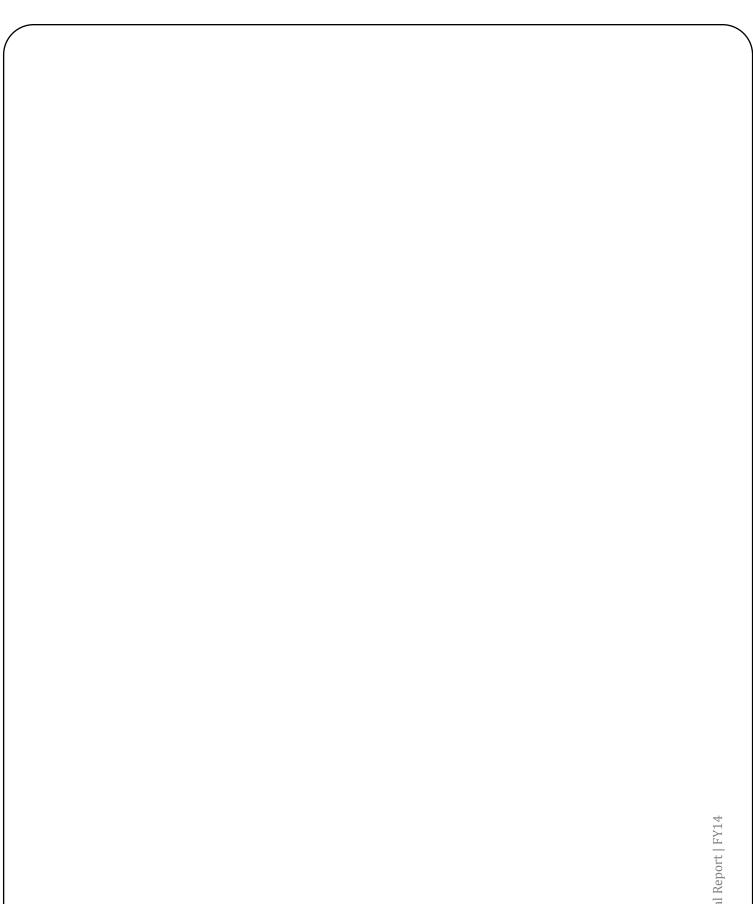
(RLD) in order to protect consumers of interpreting services. The CA&D department provides information and resources to both interpreters and to entities who hire interpreters.

- Liaison to the Signed Language Interpreting Practices Board
 - The CA&D department works closely with RLD and the Board to identify potential issues and create recommendations for solutions.
- Provide information regarding interpreting and captioning services
 - Resources are provided upon request, both individually and through Fact Sheets posted on the NMCDHH website covering a broad variety of topics. A few examples are: <u>How to Find a</u> <u>Signed Language Interpreter</u>, <u>Captioning Resources</u>, and <u>How</u> to Become a Certified Deaf Interpreter.
- Multiple contracts for interpreter professional development opportunities
 - The CA&D department handles the procurement and contract administration for a range of contracts providing professional development opportunities addressing a variety of skills and settings, including mental health interpreting, law enforcement interpreting, and preparation for national certification.

Accomplishments in Fiscal Year 2014:

- Provided professional development for over 200 New Mexico interpreters through a variety of programs, contracts, and conferences.
- Co-chaired the 2013 New Mexico Interpreters' Conference, drawing spoken and signed language interpreters from all over the region for professional development opportunities.
- In collaboration with the Administrative Office of the Courts, increased the number of legally qualified interpreters approved to provide services in New Mexico courts.

- Participated in the ongoing activities of the New Mexico Language Access Advisory Committee, and named Chair of the newly established Literacy Challenges Work Group.
- Established the NMCDHH Interpreter Apprentice program, and worked with four apprentices at various points during the year.
- Established a Virtual Job Fair in collaboration with the New Mexico School for the Deaf to introduce interpreters seeking employment with school districts with open positions.



Public Policy & Advocacy

Corina Gutierrez, Interim Director

The Public Policy and Advocacy Department (PPAD) provides individual advocacy, system advocacy, transition services and public policy development. NMCDHH partners with State Agencies to collaborate on services for all people with disabilities, and participates in special projects such as providing outreach to Deaf Hispanic New Mexicans and ensuring conference accessibility for this minority group. Particularly, because the PPAD has an interest this fiscal year to promote and support a new organization in New Mexico identified as The New Mexico Hispanic Council of the Deaf and Hard of Hearing (NMHC). This year NMHC will be holding the 4th biennial National Conference in Albuquerque, NM during October 16 – 18, 2014. Programs include individual and systemic advocacy, public policy development and transition services.

Individual and System Advocacy

NMCDHH advocates on an individual level and a system level for individuals who face communication barriers in employment, government and educational settings. Additionally, communication barriers such as those commonly found in health care settings and other systems are addressed. Examples include; the development of stable communication access for the Metro Detention Center, Domestic Violence training/education and communication sensitivity training for statewide agencies. NMCDHH further advocates by engaging in active legislative advocacy, ensuring that statewide and federal disability

regulations and laws are in place and adhered to. Public awareness and educational trainings are also provided.

One of our major accomplishments is the Satellite Office located in Las Cruces, NM. Originally the Las Cruces office had an unreasonable monetary rental situation, however recently the office has moved and now the financial obligation is much more affordable. Although there are still some global concerns with location, this satellite office seems to be accomplishing many things. Examples of their achievements include:

- ADA Celebration collaboration (on-going) with the Mayor and Miss New Mexico
- Collaboration with the City ADA Advisory Board Members
- Collaboration with the County ADA Advisory Board Members
- Collaboration with the Language Access Board Members at Memorial Medical center
- Several presentations throughout the state to include Dona Ana Law Enforcement and Detention Center. Also with 911 –First Responders and Dispatchers
- Collaboration with Las Cruces Chapter HLA
- Collaboration with NMSU and DACC Disabled Student Services
- Collaboration with the Sign Language Preparation Advisory Board (Chairperson) at El Paso Community College
- Collaboration with New Mexico Commission for the Blind
- Collaboration with Allen Theatres resulting positive accommodation

In addition, this satellite office is working closely with the Department of Education, the Equal Employment Opportunity Commission and the Department of Justice. To date there have been successful communications and positive outcomes are imminent.

Public Policy Development

NMCDHH endeavors to develop and implement public policy that directly impacts the daily lives of Deaf and Hard of Hearing New Mexicans.

Transition Services

PPAD, remains a part of the state-wide plans to improve transition across the board. The PPAD representative works to improve communication access and advocacy in situations where the student is in a transition period between High School and a Post-Secondary Education Provider or job. PPAD makes appropriate referrals to agencies and schools with experience in working with students who are Deaf or Hard of Hearing. PPAD also works with professionals from various school districts to ensure students receive appropriate services. PPAD is a part of numerous transition groups for children with disabilities. PPAD is currently working with the New Mexico School for the Deaf, Work Force Solutions, and the Division of Vocational Rehab to develop a statewide MOU that will improve the collection and utilization of necessary data in order to make sure that post-secondary resources are available and used. The data will also serve to let the agencies know where there is a failure in our provision of services. PPAD works with NMSD, ASLA, APS, and schools across the state in improving access.

Deaf-Blind Services

Community Outreach for the Deaf-NM Deaf-Blind Services program is funded by a contract amendment with CDHH. The contract for deafinitially provided through the Governor's blind services was Commission on Disability and was transferred to CDHH in the fiscal year 2013. The program director, Larry Rhodes, for the COPD-NM Deaf-Blind Services has not changed however Larry is focusing his efforts this year on technological connection services for the Deaf-Blind in connection to the Federal Communications Commission iCanConnect Program. While the FCC portion focuses on technology, the mission of the COPD-NM's Deaf-Blind Services program is to provide services to individuals with deaf-blindness/dual sensory impairments as well as individuals who are deaf/hard or hearing with disabilities that enable them to live more independent lives and to obtain access to and participate in the community. On March 14th COPD provided a workshop by Richelle Frantz who has worked with Deaf Blind individuals across the globe. She presented a workshop titled "Working with People who are Deaf Blind" to a full house of attendees from across New Mexico. The number of deaf-blind and deaf plus SSP users continues to grow and at last glance was at 61 users.

Telecommunications & Technical Assistance

Sam V. Martinez III, Interim Director

The Telecommunications and Technical Assistance Department (TTAD) acts as the initial information resource for the public related to issues of Deafness and hearing loss. TTAD also manages and creates all promotional materials. Programs include Training and Development, Information and Referral, Telecommunications Equipment Distribution with the iPad program and the Telecommunications Relay Service.

Training and Development

Information, technical assistance, recommendations and solutions are offered to private and public agencies, professional organizations, businesses and individuals in areas such as assistive technology, the Americans with Disabilities Act, hearing loss awareness, and effective communications. NMCDHH conducted 23 workshops with 873 participants. The Workshops were done around the state such as: the New Mexico Department of Public Safety, UNM's Signed Language Interpreter Program, Sandoval County Volunteer program, Dona Ana County Government, and United Health Care Medical Group. United Health Care workshops/presentations are done via the Web. The T&D Coordinator presented a webinar on Deaf/Hard of Hearing sensitivity to the various staff members on the United Health Care system in New Mexico. This was a great method to reach a large number of people from the T&D Coordinators desk, with no travel involved and reached a great amount of participants.

Outreach

As a one-stop information center for people wanting information on everything from legal requirements to basic hearing loss to accommodations, NMCDHH provides fact sheets, referrals and assistance with identifying appropriate resources. NMCDHH also works closely with other service providers to ensure that information is updated and accurate. Health and wellness fairs all over the state have proven to be positive places where participants learn more about the telecommunications equipment that NMCDHH provides. Outreach takes place, the information reaches every corner of the State from Raton, Clayton, Santa Fe, Gallup, Las Cruces and 5 of the 9 Central NM Pueblos.

Telecommunication Equipment Distribution Program

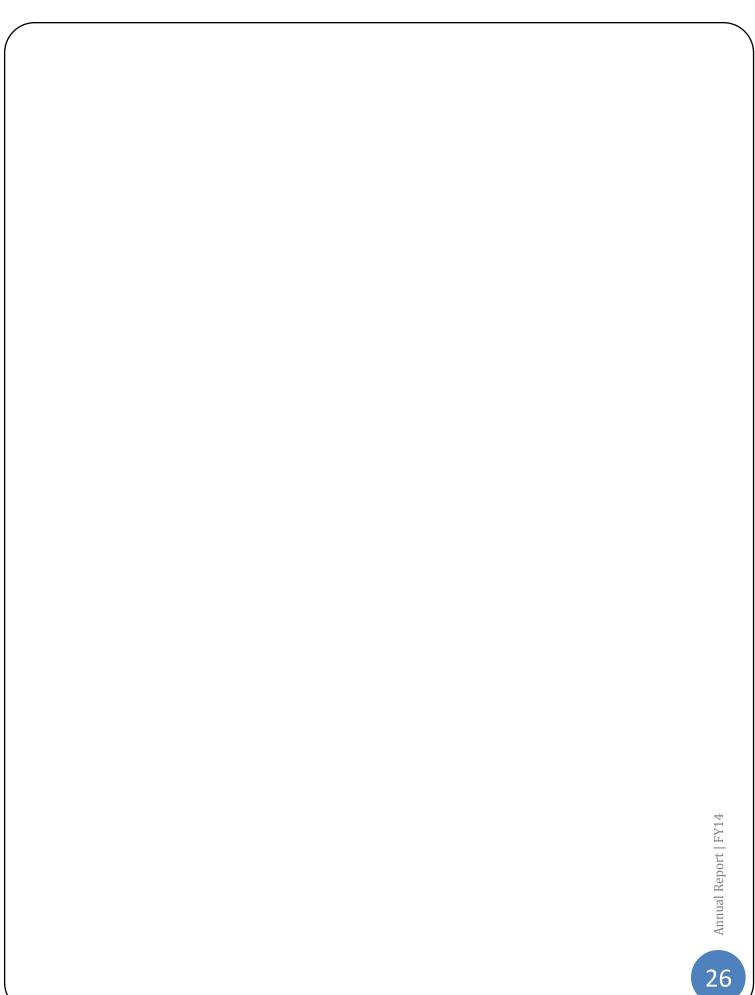
The Telecommunication Equipment Distribution Program (TEDP) lends telecommunications devices at no cost to qualifying New Mexico residents who need assistance in communicating on the phone. Devices include amplified telephones, TTYs, speech-generating devices, neck loops and silhouettes. The past year we have been able to add CapTel® Caption Telephones back to the program. With New amplified telephones being introduced in the coming year, NMCDHH will be able to offer telephones that are Bluetooth® abled; the consumer can use their cellphone service and be able to use a traditional amplified telephone to make and receive calls.

iPad® program

The iPad program continues to grow steadily. With technology growing fast, the iPads are helping consumers keep up with the changing times and possibly be ahead of the times. They are able to communicate in various new ways with new applications being developed constantly and WIFI being readily available everywhere. After one year NMCDHH has taken the lead in distribution and development of the iPad Program for other states across the US. Three other States (Arizona, Kentucky and Missouri) are in the developing stages of an iPad program with other several states looking into starting a program. The progress of the iPads has opened up the telecommunication access door for all disabilities.

Telecommunications Relay Service

NMCDHH is the administrator for Relay New Mexico as provided by Hamilton Relay. Traditional relay services (TRS) offered include TTY, voice carry-over, hearing carry-over, speech-to-speech, Spanish and CapTel®. Relay services connect people who are Deaf, Hard of Hearing or speech disabled to people who use standard telephone equipment. NMCDHH also monitors and implements quality control as regulated by the Federal Communications Commission. TRS remain steady at an average of 10,000 calls per month. Now there are other options for captioned telephones with expanded hours and more service providers to have on-going caption telephone access to the consumer.





G. Nathan Gomme, Executive Director



Nathan Gomme began his career with NMCDHH as a Service Coordinator in November 2008, and later became the Director of Public Policy and Advocacy. In April of FY14, he was selected to be Executive Director after an extensive nationwide search. Originally from Connecticut, Mr. Gomme

holds a Bachelor of Arts in Philosophy from Gallaudet University where he graduated with University Honors. A resident of New Mexico since 2005, Mr. Gomme has a wealth of experience in transition issues, advocacy, and ADA compliance, and has proven his leadership skills both within the Commission for Deaf and Hard of Hearing, and in the community through several projects with partner agencies.

Lisa Dignan, Director of Communication Access & Development

Lisa Dignan, who joined NMCDHH in July of 2007, directs programs focused on the professional development of signed language interpreters, including New Mexico Mentoring, and administers a variety of contracts to improve communication



access for people who are Deaf or Hard of Hearing. She works closely with the Signed Language Interpreting Practices Board on issues around

licensure of interpreters, and was appointed by the New Mexico Supreme Court to the New Mexico Language Access Advisory Committee. She has served as the Interim Executive Director of NMCDHH on two separate occasions. Lisa relocated to Albuquerque in 2007 after serving as the disability services coordinator at Laramie County Community College in Wyoming for 13 years. A nationally certified interpreter with over 20 years of experience and a lengthy history in the independent living movement, Lisa earned a master's degree in adult education from the University of Wyoming and holds RID certifications in interpretation and transliteration.

Corina Gutierrez, Interim Director of Public Policy and Advocacy



Corina Gutierrez is a New Mexico native from Hatch, the "Chile Capital of the World." Corina attended the New Mexico School for the Deaf (NMSD) for most of her education, and is a renowned basketball player who was part of the Deaflympics women's basketball team and is one of three inductees to the Wall of Fame at NMSD. She

received a bachelor's degree in physical education from Gallaudet University. Corina previously worked at the New Mexico School for the Deaf, her alma mater, as a Student Life Educator, and also worked at the Arizona State School for the Deaf and Blind as a Master Teaching Parent. She has served as the American Sign Language Coordinator and teacher at the Deaf Culture Center and has served on the New Mexico Association for the Deaf Board of Directors. Corina is currently serving

as an advisory board member for Gallaudet University Regional Center - Southwest; as a board member for the NMSD Alumni Association; as a board member for the New Mexico Hispanic Council and as a board member for the National Council of Hispano Deaf & Hard of Hearing. Corina joined NMCDHH in August of 2007. She plans, advocates and coordinates services to meet her clients' needs and in FY14 became Interim Director of Public Policy & Advocacy.

Sam V. Martinez III, Interim Director of Telecommunications & Technical Assistance

Sam V. Martinez III is a native New Mexican. He earned his Associates Degree in Audio and Video Engineering from the Art Institute of Colorado. Then Sam went to also earn a Bachelor's Degree in Human Services Management from the University



of Phoenix. That education has helped him understand the ins and outs of assistive technology that applies to the work he currently does at the NMCDHH. Sam Martinez began his service at NMCDHH in June 2005. He previously held the positions of Telecommunication Equipment Distribution Specialist, Hard of Hearing Specialist and currently serves as the Outreach Coordinator as well as Interim Director of Telecommunications & Technical Assistance. Sam has extensive experience in working with the Deaf, Hard of Hearing and Children of Deaf Adults (CODA) communities.

Deborah Romero, Director of Administrative Services



Deborah Romero began working for NMCDHH is April of 2008. She currently works in Budget Management, Procurement and Loss Control for the Commission. She has over 15 years in government service. Before beginning her career in government, she worked as

the director of a private school. A native of New Mexico, Deborah attended the University of New Mexico and is a certified emergency medical technician and a former volunteer firefighter.

Richard Bailey, Service Coordinator

Richard Bailey joined the NMCDHH team in May of FY14. Originally from Delaware, he relocated to Albuquerque in 2005. He graduated from the University of New Mexico in 2011 with dual Bachelor's degrees in Economics and Africana



Studies. In 2013, he graduated from Boston University with a Master's in African American Studies. A graduate of the Delaware School for the Deaf, Richard has long been interested in the cultural and social issues facing Deaf people around the world. Prior to working with NMCDHH, Richard worked at the Albuquerque Sign Language Academy, and the Visual Language and Visual Learning laboratory at the University of New Mexico.

Joyce Croker, Business Operations Specialist



Joyce Croker enlisted in the U.S. Air Force and received an Accommodation Medal. Honorably discharged in 1986, she continued her government service by working for the State of New Mexico in several departments, including the Public

Retirement Association in the Records Division, the NM Environment Department as Water Quality Control Commission's Secretary and also with the Petroleum Storage Tank Bureau as a claim auditor. Joyce has been at NMCDHH since August 2007. She handles payments, purchase orders, vouchers and contracts, and also serves as vehicle coordinator, payroll coordinator.

Lori Neubauer, Administrative Assistant

During the 80's, Lori Neubauer worked at an optical lab that was directly behind New Mexico School for the Deaf Preschool. During lunch time, she enjoyed talking to the children with her limited knowledge of American Sign Language (ASL), and was inspired to learn more.



She studied ASL, Signed English, and Deaf Culture at the University of New Mexico. She later became an Interpreter Coordinator for Community Outreach Program for the Deaf. While working there, she adopted her youngest son from Ethiopia who is Deaf. Lori has now worked as an Administrative Assistant for NMCDHH since December of 2006. Her youngest son is a recent graduate of New Mexico School for the Deaf.

Cheryl Padilla, Service Coordinator



Cheryl L. Padilla became interested in working with Deaf and Hard of Hearing children while earning her degree from University of New Mexico. She worked at the New Mexico School for the Deaf and at Desert Hills. She continued working with Deaf and Hard of Hearing children as a program coordinator

at La Familia Inc., where she created programs to help clients live independently. At NMCDHH, Cheryl helped bring people together to establish the New Mexico Abused Deaf and Hard of Hearing Advocacy Center, Inc., also known as New Mexico Signs of Hope. She has been with NMCDHH since January 2008.

Roger Robb, Training and Development Coordinator

Roger is an Albuquerque native who relocated back to New Mexico from Atlanta, Georgia. While in Georgia, Roger was on staff for the Georgia Council for the Hearing Impaired (GACHI) as an Advocate Specialist. With a 15



year history in Advocacy and Case Management at agencies across California, Colorado, Illinois and Georgia, Roger brings a wealth of experience to the NMCDHH. Roger graduated from the New Mexico School for the Deaf, and majored in Sociology at Point Loma Nazarene College in San Diego. Roger is thrilled to be back in Albuquerque and has provided services at NMCDHH since March 2013.

Jason Siergey, Telecommunications Equipment Distribution Program Specialist



Jason Siergey is originally from Chicago, Illinois, and received his degrees from the National Technological Institute for the Deaf/Rochester Institute of Technology in Rochester, New York and DeVry University. Jason has 20 years of experience in the Information Technology field

and has combined that with his interest in Human Services to best serve the Deaf, Hard of Hearing, Deaf-Blind and Speech Disabled of New Mexico. He has worked with the citizens of New Mexico on what our Telecommunication Equipment Distribution Program (TEDP) has to offer and how the devices benefit them. He has distributed over a thousand pieces of equipment each year since taking the position in July 2011, and clients expressed joy with the ability to communicate with the outside world, especially with their family members.

Sandra Williams, Las Cruces Coordinator

Sandra Williams has 20 years of experience as a vocational rehabilitation counselor working with Deaf and Hard of Hearing persons. Her areas of expertise include counseling, advocacy, case management and sensitivity training. In addition to teaching American Sign



Language at El Paso Community College and New Mexico State University, Sandra has served on numerous community programs and

boards such as the New Mexico School for the Deaf Board of Regents, New Mexico State University Deaf Education Graduate Program, CPS Millwood Psychiatric Hospital and Rio Grande Community Coalition for Deaf and Hard of Hearing. Sandra has worked for NMCDHH since July 2006. Sandra is also the parent of three children with hearing loss.

NMCDHH Staff





Mark Apodaca, Chair – Deaf or Hard of Hearing Professional

Mark Apodaca has been a member of the commission board since 2007. He has long been involved with the Deaf and Hard of Hearing Community, having served on various local, state, and national nonprofit organization boards. Since moving to New Mexico in 2006, Mark has been working for the New Mexico School for the Deaf as its Director of Business and Finance.



Deb Hambel, Vice-Chair — Division of Vocational Rehabilitation Representative



Debbie Hambel graduated from the University of Northern Colorado with a bachelors and master's degree in vocational rehabilitation. Prior to moving from Colorado to New Mexico she worked as a group home residential counselor serving Deaf Developmentally Disabled Adults, before moving to employment as a

vocational rehabilitation counselor at the Co. Division of Vocational Rehabilitation. Upon moving to New Mexico in 1993, Debbie was employed as a vocational counselor at a local provider agency in Albuquerque and worked for several years as a case manager for UNM

Mental Health Center. In 2001, Debbie was hired as a vocational rehabilitation counselor at the NM Division of Vocational Rehabilitation where she currently serves as the Supported Employment - Deaf and Hard of Hearing.

Ronald Stern, Secretary – Superintendent of the New Mexico School for the Deaf

Ronald Stern, Ed.D., grew up in New York City attending a variety of schools, then earned a bachelor's degree in sociology from Gallaudet University. He went on to earn a master's degree in deaf education from California State University, Northridge. Prior to his current position as

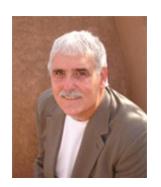


superintendent of the New Mexico School for the Deaf, Ronald taught science and English to middle and high school students at the California School for the Deaf in Riverside, Berkeley and Fremont. He also served as the middle school principal and, after a one-year stint as Gallaudet's athletic director, as the director of instruction at the California School for the Deaf in Fremont. Over the years, Ron has served in numerous voluntary capacities in the Deaf community and community at large. He and his wife Hedy are the proud parents of three Deaf adults.

James DeBee – President of the New Mexico Association of the Deaf

James R. DeBee is the founder of DeBee Communications, Inc., a company that produces documentaries, talk shows, commercials,

various programs and educational videotapes. In addition, DeBee Communications provides captioning and educational technology services. He holds a bachelor's degree in radio, television and film from California State University, Northridge, and a degree in media communications from Rochester Institute of



Technology. He also has master's degree in educational technology management and public policy from Carnegie Mellon University, Pittsburgh. An Emmy-award winning executive producer with over 30 years of video/film experience, James has worked in many different capacities: producing, directing, writing, editing, photography, media, educational technology and business consultation. He is currently President of the New Mexico Association of the Deaf. He served as Advisory Member of the Advisory Council of the Deaf and Hard of Hearing for Pennsylvania Governor. He was a Board Member, Vice President, and President of the Pennsylvania Society of the Advancement for the Deaf. He also served as Chair of Communication, Access & Technology for Pennsylvania Society of the Advancement for the Deaf. He was President of the Western PA School for the Deaf Alumni Association.

Austin Welborn – Deaf or Hard of Hearing Representative from Northern New Mexico



Austin R. Welborn moved to New Mexico around 3 1/2 years ago, and has loved New Mexico since then. He is currently the "Host" of Albuquerque DNO/DHH (Deaf Night Out/ Deaf Happy Hour). This is mainly focused on

the social gathering of Deaf, Hard of Hearing, and Hearing people. They tend to meet once every month at random restaurants and have a fantastic time socializing and meeting new faces; helping more people learn more about the Deaf culture and the wonderful world of ASL. In addition to this, he is very involved with the Deaf community here in Albuquerque, NM. His goals are to help the Deaf community here in New Mexico grow and form more alliances and convince the whole United States of America that New Mexico is indeed an amazing place for Deaf/Hard of Hearing and even Hearing people to come by and visit or move to! Even though Austin is in his mid-twenties, he still feels like a child at heart. He absolutely loves playing video games, watching movies and TV series. He also enjoys reading a lot, especially in the fantasy/sci-fi worlds. He loves spending time with his girlfriend experiencing the fantastic culture of New Mexico. He also enjoys welding and fabricating works of art. He is a proud parent of a 6 year old Deaf daughter who attends Indiana School for the Deaf.

John A. Johnson – Deaf or Hard of Hearing Representative from Southern New Mexico

John Johnson is currently employed with Community Action Agency of Southern New Mexico (CAASNM). His experience has been primarily in the Health Care Community and is currently the director for the Healthy Community Program, Covering Kids Program and the IT department at CAASNM. As a disabled



veteran John has experienced a profound hearing loss beginning in 1972. "At times it can be quite frustrating in the business world when

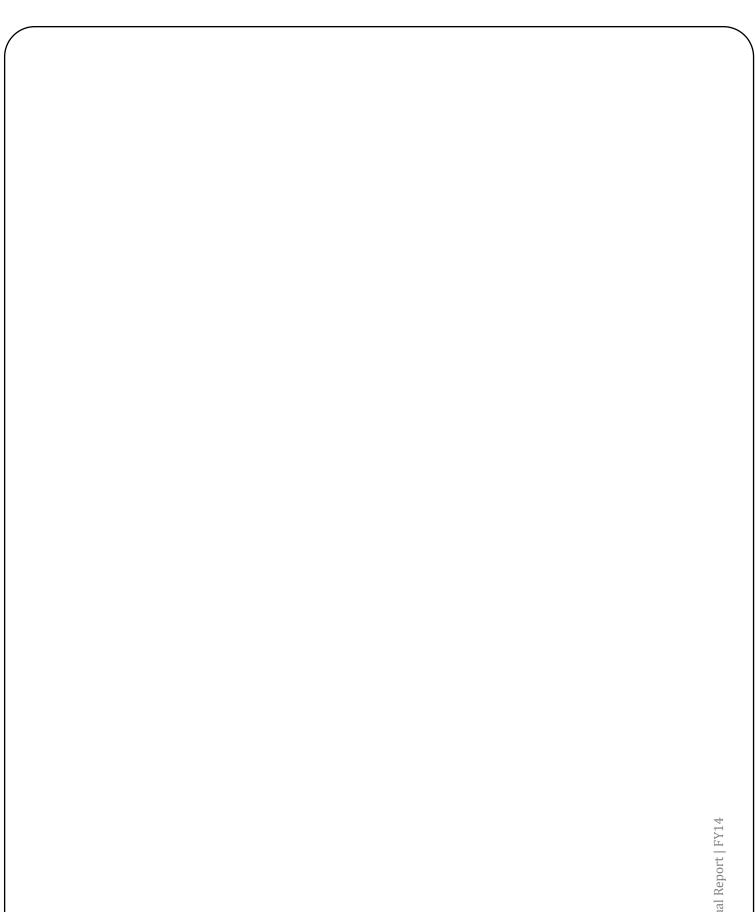
representing the Deaf and Hard of Hearing community of Southern New Mexico." Luis Quinonez – Partent of a Deaf or Hard of Hearing

you have a profound hearing loss" John said, "I look forward to

Child

Luis Quinonez is a proud parent of a deaf child who currently attends the New Mexico School for the Deaf. He served six years as a detention officer in his previous home town of Las Cruces, and now he is a certified peace officer for the state of NM. He currently resides in Santa Fe NM, where he can better meet his

daughter's communication and education needs, also where he can advocate more effectively on behalf of the Deaf and Hard of Hearing community.

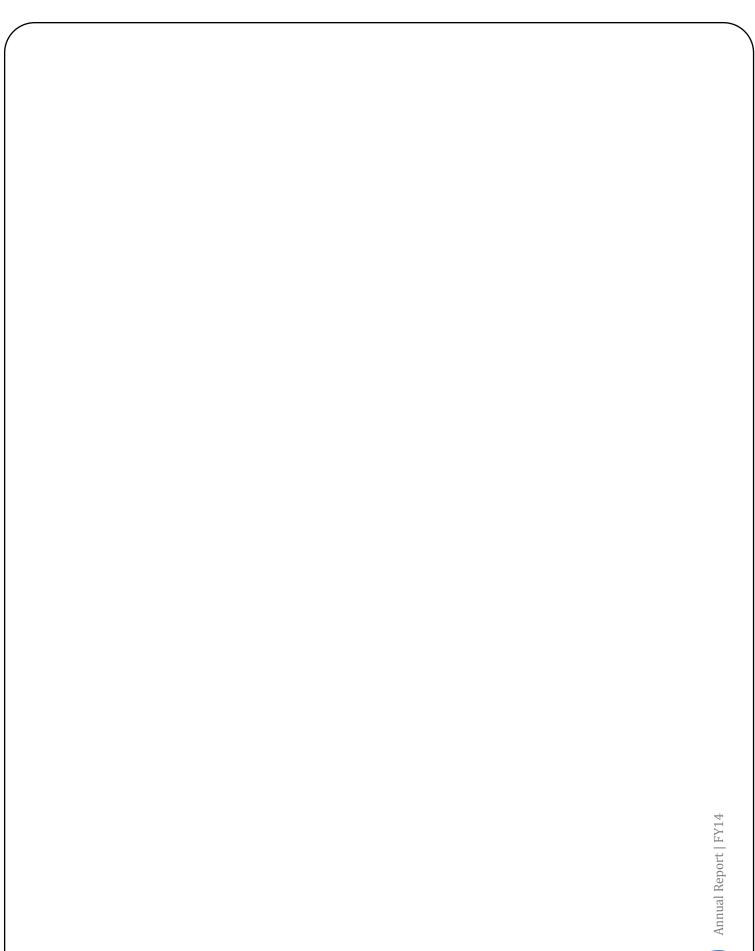




New Mexico Commission for Deaf and Hard of Hearing FY14 Annual Report 6/30/14

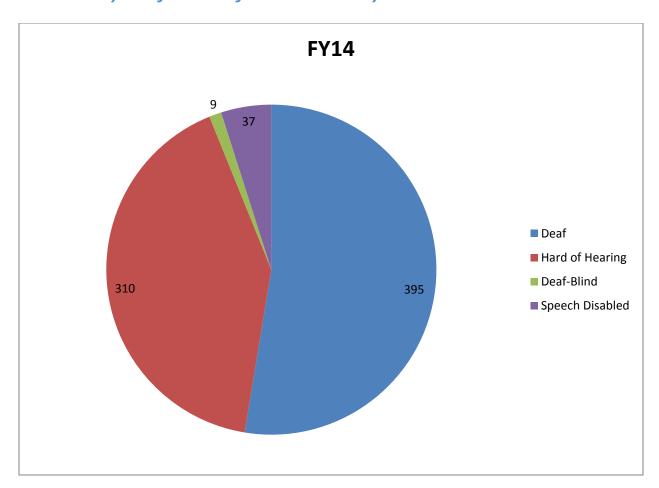
DESCRIPTION	CATEGORY	BEGINNING BUDGET	EXPENDED YR-TO-DATE	ENCUMB YR-TO-DATE	PROJECTED EXPENDITURES TO YR END	TOTAL PROJECTED EXPENDITURES	BALANCE AVAILABLE	Percentage of Budget Expended
Personal Services & Employee Benefits	200	1,087,400	832,412	-	10,643	843,056	244,344	76.55%
Contractual Services	300	1,844,400	1,481,583	152,789	-	1,634,373	210,027	80.33%
Other Operating Costs	400	329,800	249,989	15,777	-	270,052	59,748	75.80%
Other Financing Uses	500	491,000	491,000	-	-	491,000	-	100.00%
TOTAL		3,752,600	3,054,985	168,566	10,643	3,238,480	514,120	81.41%

	FY14 TRS Revenue		FY1	FY14 General Fund Allocation		
July	2013	197,804.93	July	2013	\$25,000	
August	2013	244,909.30	August	2013	\$25,000	
September	2013	264,627.77	September	2013	\$25,000	
October	2013	239,107.74	October	2013	\$25,000	
November	2013	231,632.00	November	2013	\$25,000	
December	2013	230,578.18	December	2013	\$25,000	
January	2014	231,896.55	January	2014	\$25,000	
February	2014	232,090.99	February	2014	\$25,000	
March	2014	226,673.00	March	2014	\$25,000	
April	2014	227,017.00	April	2014	\$25,000	
May	2014	229,684.00	May	2014	\$25,000	
June	2014	224,026.45	June	2014	\$25,000	
		\$2,780,048			\$300,000	



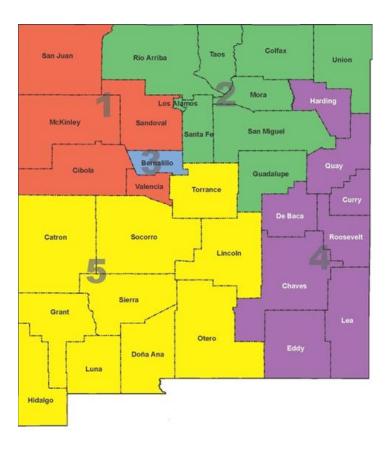


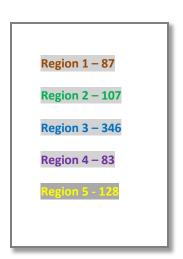
Clients by Self-Identified Disability



NMCDHH Served 751 Clients in FY14

Clients by Region







Albuquerque Office

NMCDHH

2500 Louisiana Blvd. NE

Suite 400

Albuquerque, NM 87110

Phone Numbers

Voice/TTY: (505) 383-6530

Video Phone: (505) 435-9319

Toll Free in NM: 1-800-489-8536

Fax: (505) 881-8831

Las Cruces Office

NMCDHH

Palms Office Complex

2407 W. Picacho, Suite A-103

Las Cruces, NM 88007

Phone Numbers

Voice: (575) 525-1036

TTY: (575) 525-1027

Video Phone: (575) 541-3403

Fax: (575) 525-1039

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